

Frequently Asked Questions

How do I get help from my teachers?

Currently, the best way to get help is by using the message feature within the *Apex Learning System*. To do this, click on the **Messages** on the right-hand side of your dashboard. Here are some other ways to contact your teachers:

Teacher Contact Information:

Noah Ashenhurst (Humanities)
Phone: 360-596-7741
Email: nashenhurst@osd.wednet.edu

Sheryl Landers (Mathematics)
Phone: 360-596-7742
Email: slanders@osd.wednet.edu

Hazel Gilley (Foreign Language)
Phone: 360-596-7751
Email: hgilley@osd.wednet.edu

Corrine Taiji (counselor)
Phone: 360-596-6283
Email: ctaiji@osd.wednet.edu

What if I need another chance on a quiz or assignment?

All activities require a 70% or higher grade. It is important to complete all work prior to taking quizzes and tests: study guides, practice problems (math). Students needing to redo an assignment or retake a test may be required to do one of the following: study guides, practice problems, or the appropriate tutorial before your teacher will unlock the activity. Please contact the appropriate teacher.

Help! My course is locked and I can't move on.

There are three reasons an Apex course locks.

1. You have taken a quiz/test three times and not passed. Please keep in mind that once it's unlocked you only have one attempt before it locks again.
2. You have reached the end of a unit and the teacher-scored test more than three days ahead of time.
3. You have completed the work in the unit and haven't notified your teacher that you need the CST/TST (Noah) or you have completed the unit and find the next unit is locked (Sheryl)

In all of these cases please contact the teacher of that course as soon as possible and he/she will respond as soon as possible.

What about weekends and breaks?

It is possible to get locked out of a course during the weekend or a break. If that happens please do the appropriate study guide (if it hasn't been completed) and/or practice problems. **Note: We follow the OSD calendar. If schools are closed, then we are not online. Please do not expect teachers to respond to you during this time. In addition, teacher may get sick, have an emergency, or is unable to attend school. Your teacher will respond as soon as they return. If you don't hear from your teacher you may contact Noah or Sheryl for assistance. We can do resets for each other, but we usually can't help you with the course since we don't teach it.**

What about other resources?

For math:

1. <https://www.mathsisfun.com> Math is explained in easy language. It's a great starting point.
2. <https://www.purplemath.com> Math is explained in greater detail with examples and techniques.
3. <https://www.khanacademy.org> Skills are demonstrated with a black board (no conceptual presentations). Can have errors in higher levels of math which are pointed out; however, it can be confusing.
4. www.hippocampus.org Algebra 1 and above. Contains multimedia instruction (visual and verbal)
5. www.coolmath.com Lots of color is used to show steps of skills. Great for visual learners

For writing help:

1. <https://owl.english.purdue.edu/owl> Contains writing resources and instructional material.
2. www.citationmachine.net/ Helps students put citations in correct (MLA) format.

What about midterms and finals?

All classes have final exams that must be completed on-site. You need to contact the appropriate teacher to set up a time to take a midterm or final. You must come to ORLA to take them in a proctored setting.

How do I get credit for each class?

You are required to complete **all** assignments in each class with a score of 70% or higher on **each** assignment. If you receive lower than 70% on a given activity, your teacher will help you figure out how to improve your score and give you another opportunity to retake the assignment for a higher grade.

Can I get help in person, if I need it?

Yes! You can come to ORLA and get help from your teachers. You need to schedule these tutoring sessions with your teacher ahead of time, so please contact him/her before you come to ORLA.

When are you available for in-person help?

	Monday	Tuesday	Wednesday	Thursday	Friday
iConnect Hours	10:30–11:25 AM 12:00 - 3:00 PM	8:30-9:25 AM 10:30-11:25 AM 12:00-4:00 PM	10:30–11:25 AM 12:00-2:00 PM	8:30-9:25 AM 10:30-11:25 AM 12:00-2:30 PM	10:00 AM-12:00 PM 12:30-2:00 PM
Noah iConnect Hours	12:00-3:00 PM	8:30-9:25 AM 10:30-11:25 AM 12:00-4:00 PM	12:00-2:00 PM	8:30-9:25 AM 10:30-11:25 AM 12:00-2:30 PM 3pm Orientation	Intervention Day 10:00 AM-12:00 PM 12:30-2:00 PM

Sheryl iConnect Hours	10:30–11:25 AM	10:30-11:25 AM	10:30–11:25 AM	10:30-11:25 AM	Intervention Day
	12:00 - 3:00 PM	12:00-4:00 PM	12:00-2:00 PM	12:00-2:30 PM 3pm Orientation	

Logging in to your classes:

Apexvs.com

Username: _____

Temporary Password: _____